

**To:** Gina Cerasani [Personal Email/Ex. 6]  
**From:** Dalton, Deborah  
**Sent:** Wed 8/19/2015 7:45:35 PM  
**Subject:** FW: Support for Inter Agency Dialogue - re. Gold King Mine

**From:** Zaragoza, Larry  
**Sent:** Wednesday, August 19, 2015 3:39 PM  
**To:** Dalton, Deborah  
**Cc:** Margand, Freya; Cerasani, Gina; Conley, Tina; Mahmud, Shahid  
**Subject:** RE: Support for Inter Agency Dialogue - re. Gold King Mine

I will call the two of you

Larry

**From:** Dalton, Deborah  
**Sent:** Wednesday, August 19, 2015 3:24 PM  
**To:** Zaragoza, Larry  
**Cc:** Margand, Freya; Cerasani, Gina; Conley, Tina; Mahmud, Shahid  
**Subject:** RE: Support for Inter Agency Dialogue - re. Gold King Mine

Gina Cerasani, who is the TOPO for our just in time services task order, is also available. Her cell number is

[Personal Phone/Ex. 6]

Let me know if this pushes us over an edge to need a call in line.

**From:** Zaragoza, Larry  
**Sent:** Wednesday, August 19, 2015 1:38 PM  
**To:** Dalton, Deborah  
**Cc:** Margand, Freya; Cerasani, Gina; Conley, Tina; Mahmud, Shahid

**Subject:** Re: Support for Inter Agency Dialogue - re. Gold King Mine

Sounds good

On Aug 19, 2015, at 1:31 PM, Dalton, Deborah <[Dalton.Deborah@epa.gov](mailto:Dalton.Deborah@epa.gov)> wrote:

Give me a call on my cell [Personal Phone/Ex. 6] or if we are connecting separated folks, let me know the call in number.

**From:** Zaragoza, Larry  
**Sent:** Wednesday, August 19, 2015 1:29 PM  
**To:** Dalton, Deborah; Margand, Freya; Cerasani, Gina  
**Cc:** Conley, Tina; Mahmud, Shahid  
**Subject:** RE: Support for Inter Agency Dialogue - re. Gold King Mine

Hi Deb,

How about 4 pm. Shahid is still on a plane but we can still get things started.

Larry

**From:** Dalton, Deborah  
**Sent:** Wednesday, August 19, 2015 1:27 PM  
**To:** Margand, Freya; Cerasani, Gina  
**Cc:** Conley, Tina; Zaragoza, Larry; Mahmud, Shahid  
**Subject:** RE: Support for Inter Agency Dialogue - re. Gold King Mine

We issued a TD earlier this week to assist the Regions and OGC in outreach regarding the claims process and setting up and staffing a call center for the claims process. I've attached it above as an example to start with.

# Deliberative Process/Ex. 5

I am available on my cell phone to discuss and once acquainted with the needs, could work with Gina to write a new TD for this.

Gina is out today working on her dissertation, but may be monitoring emails.

My only meeing is at 6 pm today.

**From:** Margand, Freya  
**Sent:** Wednesday, August 19, 2015 1:11 PM  
**To:** Cerasani, Gina; Dalton, Deborah  
**Cc:** Conley, Tina; Zaragoza, Larry; Mahmud, Shahid  
**Subject:** Support for Inter Agency Dialogue - re. Gold King Mine

Hi Gina and Deb.

I just wanted to give you a heads up that Larry Zaragoza or Shahid Mahmud will be calling

# Deliberative Process/Ex. 5

the just in time task order. Could you please send Larry and Shahid a blank support request to fill out? (I can't find the current CPRS file in the share directory).

If you are free today, I can check Larry's availability and set up a quick call. However, I'll be out tomorrow and Friday and then again after next Tuesday. Tina is currently out of the office through next week. Thus it's likely that Larry and Shahid will be setting up support directly with you and without Tina or my assistance.

Larry and Shahid.

Attached for reference is an example of a directive under the Conflict Prevention and Resolution Services (CPRS) contract.

Thanks,

Freya

**Freya Margand**

**Community Involvement and Program Initiatives Branch**

**Office of Superfund Remediation and Technology Innovation**

**U.S. Environmental Protection Agency**

**1200 Pennsylvania Ave., NW (MC: 5204P)**

**Washington DC 20460**

**Phone: 703-603-8889**

**email: [margand.freya@epa.gov](mailto:margand.freya@epa.gov)**